Project Updates

Hyde Hall  The lobby of Hyde Hall has recently been renovated to provide more gathering space and work stations for our students. This is the first phase of a multi-phase project for building upgrades and improvements. Of particular note are the concrete stained floors, new counters and seating, and network jacks for laptop access. Initial plans are underway to plan the next phase for summer of 2015 and to develop an overall upgrade for the entire building. Stay tuned for further information on future progress.

Samuel Read Hall  The campus is in the process of converting a residence hall into more academic space to meet growing program needs. In order to maximize existing space in the building, a small addition was necessary to accommodate new classrooms as well as the addition of an elevator. Several building systems will be updated including the addition of air conditioning through all of the academic spaces and offices. Construction should be completed in late December with move-in date in January. Relocating to Read Hall are classrooms for Elementary Ed and Childhood Studies, as well as History and Philosophy. Counseling and School Psychology, Nursing, and Physical Therapy will have offices and classrooms in the academic departments, along with the Center for the Environment and the Center for Rural Partnerships.

The Steam Loop  The steam loop at Toby Road is now underway! This will provide a backup route for the existing circuit and minimize the interruption of heat and hot water on campus. Phase two will be the replacement of the primary steam line on Weeks Street, as early as the summer of 2015.

Wayfinding  Corbin Design has been hired to design improved signage for the campus, exterior building signs and exterior directories. The signs will increase campus safety and help visitors, students and alumni navigating the campus. Full design is to be completed in the summer of 2015.

The Latest from ITS . . .

The ITS team enjoyed a summer of exciting projects, all of which were focused on services, security and reliability. High on the “Services” list is our new Help Desk Call Log system, Kayako. This system has streamlined our support ticketing system, provides self-help assistance to the PSU Community, provides automated workflows for our support team, and allows us to track and identify areas we need to improve. We also have rolled out Office 365 for all PSU students, who now are able to download and install Microsoft Office on their computers at no cost to them.

In “Security,” we have upgraded our firewalls to new, current, state-of-the-art systems, and have reconfigured our network to place management, security and control where it belongs. This goes far to position us for better protection from cyberthreats and malware.

For “Reliability,” PSU’s connection to the Internet has increased in bandwidth by a gigabit, and we have fully implemented the fiber network that the State and the University System of New Hampshire have built. This provides PSU with three connections to the Internet. PSU’s ITS team is also working hard to increase the reliability of our websites, such as myPlymouth and www.Plymouth.edu.

New faces in F&A . . .

Ken Bouwens joined Infrastructure as an Information Technology Technician; Steven Cranton joined Client Technology as a Technology Coordinator for Help Desk & Support Services; Dennis P. Moloney joined MIS as a CRM Administrator; and William Philbrook, a recent PSU graduate, joined Client Technology as a Help Desk Shift Supervisor.

Jessica Fabian joined Purchasing, Contracts and Disbursements as a Senior Business Services Assistant; Kristen LeBlanc joined Student Account Services as a Business Services Assistant; and Jessica Wixson Shaw joined Budget & Accounting Services as the Assistant Director.

Stop by and welcome them next time you’re in the area!

From the office of Steve Taksar, Vice President for Finance and Administration

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