

Personal computer labor rates for PSU students

Rates valid August 15, 2013

Service	Apple / Dell	Other
Diagnosis – If additional work is required that incurs labor charges above \$ 40.00 this diagnosis fee is voided – if further recommended work is declined after diagnosis, this fee stands	0	20
ResNet configuration - Easy – (Help Desk should be first stop) Refer to Help Desk	0	0
ResNet configuration – involving OS updates (windows and/or drivers)	10	10
Dust removal due to overheat issue – not available on all manufacturer computers	10	20
Virus / Spyware removal -	-- See below --	-- See below --
- Less than ½ hour	0	0
- Other	30	30
OS repair – – If windows files are damaged and require a quick repair – not available on some manufacturer’s models	0	10
OS installation / reinstallation – with original media provided by customer or available in shop. Read <i>Terminology</i> section to fully understand what is involved Data backup is required (see labor for backup)	10 - plus cost of operating system media (if needed).	35 - Correct OEM OS media may need to be purchased by customer to facilitate this repair.
Application installation - ie: Office, Adobe suite	10	10
Data backup or transfer	-- See below --	-- See below --
- Data backup or transfer – up to 5GB	0	0
- Data backup or transfer - 5GB up to 25GB	20	20
- Data backup or transfer - 25GB and higher	40	40
Installation of non-warranty system board or laptop display when part is purchased through us	20	Not done on non-Apple/Dell Computer Repair Center
Installation of other component purchased through us	0	0
Installation of component NOT purchased through us	Not done in the Computer Repair Center	Not done in the Computer Repair Center
Installation of an application other than operating system or antivirus.	Refer to Help Desk	Refer to Help Desk

Payment method:

Payment can be made with check, Visa or Master Card.

We do not accept cash and the payment due cannot be put on your tuition bill.