Plymouth State University Student Testing Program
Process Outline

Below is an outline of the SARS-CoV-2 (COVID-19) testing process for Plymouth State University.

Important Note: This process is for students arriving on campus beginning Monday, **August 17, 2020**. Students arriving on campus **prior to August 17** will receive separate instructions.

Testing Registration

1. On Wednesday, August 5, 2020, students will receive an e-mail from PSU which will include a university-specific link to a web page where they may register for testing. Students will navigate to the registration web page, and click the Register Here button. Please note: **student ID number is required in order to register for testing**.
   - Students will then be asked to provide information about any symptoms they may be experiencing, potential recent exposure to COVID-19, and existing medical conditions.
   - Next, students will be prompted to provide their current address, student ID, and last name.
   - All students must give permission for their test results to be provided to the college or university. It is important to review the terms of service and consent carefully. Students may also choose whether or not they consent to having their basic demographic information reported to public health departments (this is optional).
   - Students will then be prompted to create a MyQuest™ account, if they do not already have one. Creating an account is free and allows access to test results online.
   - Those who will be tested for active COVID-19 infection will be asked to either indicate if they plan to come to PSU early to attend a testing clinic, or if they plan to conduct testing via an at-home, self-collection kit, depending on their location.

Instructions for specimen collection for at-home, self-collection kits.

- Those receiving testing via an at-home, self-collection kit will receive the kit via FedEx directly to their home address, along with detailed instructions.
- The specimen collection process includes the following steps:
  - Navigate to the VSee telemedicine app
  - Sign in and view a list of open appointment time slots based on state
  - Enter the VSee online waiting room at the selected appointment time
  - Complete the specimen collection with a healthcare provider observing via video
  - Healthcare provider will provide a unique code to be written on the test form
- It is important that students complete their at-home testing as soon as possible, and return the test kit via the pre-paid FedEx shipping label included with the kit.